

ACHEA

CREATING A
SUSTAINABLE LENS
FOR HIGHER
EDUCATION: THE
NEW URGENCY

BARBADOS
July 10 – 12 2014

*The University of the West Indies
Cave Hill
Roy Marshal Teaching Complex*



**Welcome to the Thirteenth Annual
Association of Caribbean Higher Education Administrators Conference**

Over its relatively short existence, ACHEA has mounted twelve comprehensive conferences. The main goal of this conference is to continue promotion of high professional and ethical standards and the continued development of management capacity in higher education in the Caribbean. It also seeks to provide opportunities for effective networking and collaboration among those with interests related to education.

Thank you for attending the 2014 Association of Caribbean Higher Education Administrators Conference.

Registration Hours

	Time
Wednesday, July 9, 2014	6:00 – 6:30 pm
Thursday, July 10, 2014	7:30 – 8:30 am
Friday, July 11, 2014	7:30 – 8:30 am
Saturday, July 12, 2014	7:30 – 8:30 am

Concurrent Sessions

	Time	Room
Friday, July 11, 2014	10:35 am – 12:30 pm	LT1, LT2
Friday, July 11, 2014	3:00 – 4:00 pm	LT1, LT2
Saturday, July 12, 2014	1:15 – 2:15 pm	LT1, LT2, LT3

Refreshments

	Coffee Break	Lunch	Coffee Break
Thursday, July 10, 2014	10:00 – 10:30 am	11:45 am – 1:00 pm	2:30 – 3:00 pm
Friday, July 11, 2014	10:00 – 10:20 am	12:30 pm – 1:30 pm	2:35 – 2:50 pm
Saturday, July 12, 2014	10:00 – 10:30 am	11:45 am – 1:00 pm	

Oistins Experience

Friday, July 11, 2014 (OPTIONAL) – TRANSPORTATION PROVIDED

Banquet


Saturday, July 12, 2014, 7:00 – 9:30 pm

Map of The University of the West Indies



Conference Location

Tribute



ACHEA
Association of Caribbean
Higher Education Administrators


MEMBERS OF THE ASSOCIATION OF CARIBBEAN
HIGHER EDUCATION ADMINISTRATORS (ACHEA)
PAY TRIBUTE TO OUR DEAR COLLEAGUE

Stephen Edwards
who died suddenly on
Thursday, April 23, 2014.

Stephen was a dedicated member of ACHEA serving as Treasurer for over 6 years. He was humble, always concerned about the welfare of others; inspiring, witty and well respected by us all.

We celebrate the fun times experienced at ACHEA Conferences as Stephen knew how to bring laughter to some of the most challenging moments.

As we grapple with his sudden passing, his memory lives on.



*Our thoughts
and prayers go out to
his and the U Tech family.*

Wednesday July 9, 2014 / Room: LT1

6:00 – 6:30 pm	Conference Registration
6:30 pm	NATIONAL ANTHEM
6:35 pm	Prayer – Fr Charles Dominique OP Our Lady Queen of the Universe Roman Catholic Church Black Rock, St. Michael
6:40 – 6:45 pm	Welcome – Dr. Monica Masino, Conference Chair
6:45 – 7:00 pm	WELCOME REMARKS The Honourable Ronald Jones, Minister of Education
7:05 – 7:10 pm	Inspiration – Our Lady: Folk Choir Christianne Walcott, Protocol Officer Our Lady Queen of the Universe Roman Catholic Church Black Rock, St. Michael
7:15 – 7:30 pm	WELCOME RECEPTION KEYNOTE His Excellency, The Honourable Robert Morris C.H.B, G.C.M Ambassador of Barbados to the Caribbean Community (CARICOM)
7:35 – 7:45 pm	Our Lady: Folk Choir
7:45 – 8:00 pm	Vote of Thanks

DAILY SCHEDULE

Thursday July 10, 2014 / Time: 7:30 am – 4:30pm

CONFERENCE REGISTRATION

Welcome - Dr. Monica Masino, Conference Chair

OPENING REMARKS

Dr. Kofi Nkrumah-Young, President, ACHEA

KEYNOTE ADDRESS

Creating A Sustainable Lens for Higher Education – The New Urgency
Professor Sir Hilary Beckles, Pro-Vice-Chancellor and Principal, UWI Cave Hill Campus

PLENARY I – Safety and Security on Campus

Commander George Overton – Guardsman Group

PANEL DISCUSSION – Safety and Security on Campus

Moderator: Mr. Wendell Cumberbatch, Central Bank, Barbados

Panelists:

Mr. Oral Reid, UWI Cave Hill Campus, Barbados
Mr. Finzi-Smith, University of Technology, Jamaica
Mr. Noel Corbett, UWI St. Augustine Campus, Trinidad and Tobago

ANNUAL GENERAL MEETING

10:00 - 10:30 am – Coffee Break

11:45 - 1:00 pm – Lunch

2:30 - 3:00 pm – Coffee Break

Friday July 11, 2014 / Room: LT1 / Time: 8:30 am – 12:30 pm

CONFERENCE REGISTRATION

PLENARY II – Information Technology in Higher Education

Dr. Thomas Edward and Mr. Clint Hurley, UWI Cave Hill Campus, Barbados

A Critical Look at Trinidad and Tobago's Tertiary Education Sector – Is there Equity and Equality

Presenters: Mr. Brian-Anthony David and Ms. Dionne Mills, Cipriani College of Labour and Co-operative Studies - CCLCS

Administrative Support on the Quality Assurance Journey

Presenter: Ms. June Wheatly, UWI Mona Campus, Jamaica

Internationalization of Higher Education Curricula: The Caribbean Context

Presenter: Dr. Audrey Thomas, University of Technology, Jamaica

An Academic Plan for the Integration of the Scholarship of Simulation and Teaching and Learning: An Administrative Perspective

Presenters: Ms. Beverly King; Mrs. Sylvia Morgan and Dr. Kathleen White-Williams, University of Technology, Jamaica

Facing and Solving eCommerce Challenges in Higher Education

Presenters: Mr. John McElroy, Mr. Francisco Mancero, Ms. Guissella Carreon and Ms. Sandra Palma, Touchnet

Friday July 11, 2014 / Room: LT2/ Time: 10:35 am – 12:30 pm

Old School Meets New School: Does Social Media Impact Pedagogy in Jamaican Universities

Presenters: Ms. Tameka J. Johnson and Mr. Valdimir N. Wallace, University of Technology, Jamaica

Massive Open Online Courses (MOOCs) in Caribbean Higher Education – The Latest Fad or A Viable Option?

Presenter: Mr. Patrick Anglin, UWI Mona Campus, Jamaica

Constructing Examination Support Structures for A New Online Course of Study in the Caribbean - the UTech Experience

Presenters: Ms. Sally Carter, University of Technology, Jamaica

Administrators' Perspectives on International Education Roll-out in Graduate Programmes of the School of Computing and Information Technology at the University of Technology

Presenters: Mr. Arnett Campbell, University of Technology, Jamaica

Facing and Solving eCommerce Challenges in Higher Education

Presenters: Mr. John McElroy, Mr. Francisco Mancero, Ms. Guissella Carreon and Ms. Sandra Palma, Touchnet

10:00 - 10:20 am – Refreshment Break

12:30 - 1:30 pm – Lunch

2:35 - 2:50 pm – Coffee Break

Friday July 11, 2014 / Room: LT1 / Time: 12:30 – 2:50 pm

Panel Discussion – The Cyber Security Panelist

1. Mr. Deon Olton, Caribbean Cyber Security Centre
2. Dr. Chesterfield Browne, Ministry of Education, Science, Technology and Innovation

Facing and Solving eCommerce Challenges in Higher Education

Presenters: John McElroy, Francisco Mancero, Guissella Carreon and Sandra Palma, Touchnet

Friday July 11, 2014 / Room: LT1 / Time: 3:00 – 4:00 pm

Who's Minding the Higher Education Store as it Handles its Stories? Two Cases of Accountability in Funding and Reputation Management

Presenter: Dr. Godfrey Steele, UWI St. Augustine Campus, Trinidad and Tobago

An Evaluation of "The Creating Global Citizens: Exploring Internationalization at HBCU's Project

Presenters: Dr. Ian Toppin, Fort Valley State University and Dr. Shelia Toppin, Clark Atlantic University

All In A Day's Work: Studying On-Or Offline For Credit or Badges, With Knowledge.TT, Trinidad and Tobago's Newly Established Learning Exchange

Presenter: Professor Ulrich Rauch, University of Trinidad and Tobago

Facing and Solving eCommerce Challenges in Higher Education

Presenters: Mr. John McElroy, Mr. Francisco Mancero, Ms. Guissella Carreon and Ms. Sandra Palma, Touchnet

Friday July 11, 2014 / Room: LT2 / Time: 3:00 – 4:00 pm

Managing Safety, Health & Industrial Relations in Higher Education

Presenters: Mr. Dave Sahaded, Mr. Rajesh Khandai, and Ms. Kelva Richards, UWI St. Augustine Campus, Trinidad and Tobago

Happiness and Productivity: A Contemporary Challenge for Higher Education Administration

Presenter: Ms. Garcia Green-McLennon, University of Technology

Facing and Solving eCommerce Challenges in Higher Education

Presenters: Mr. John McElroy, Mr. Francisco Mancero, Ms. Guissella Carreon and Ms. Sandra Palma

A Practical Means to Establish Sustainable Campus Physical Facilities

Presenter: Mr. Derek Phillip, University of Southern Caribbean

10:00 - 10:20 am – Refreshment Break

12:15 - 1:20 pm – Lunch

2:35 - 2:50 pm – Coffee Break

Saturday July 12, 2014, Room: LT1 / Time: 8:30 – 11:30 am

CONFERENCE REGISTRATION

PANEL DISCUSSION – The Future of Higher Education in the Caribbean
Presidents of Student Union

PLENARY PRESENTATION III – Excellence in Higher Education: An Attainable Goal or Illusive Dream?
Presenter: Professor Vivienne Roberts, Deputy Principal, UWI Open Campus, Barbados

Saturday July 12, 2014 / Room: LT1 / Time: 1:15 – 2:15 pm

Students' Perceptions of The Community Service Program in the School of Hospitality and Tourism Management at the University of Technology, Jamaica

Presenter: Mrs. Ava Sewell-Williamson, University of Technology, Jamaica

Student Experience, Engagement and Success Why Risk Them?

Presenter: Ms. Daneilla Hickling, UWI Open Campus, Jamaica

A Closer Look at Talent Retention in Higher Education in Universities Best Practices and Solutions

Presenters: Ms. Raquel Brown and Mr. Valdimir Wallace, University of Technology, Jamaica

Saturday July 12, 2014 / Room: LT2 / Time: 1:15 – 2:15 pm

Towards Developing the Terms of Reference for a Gender Scorecard in Higher Education Institutions

Presenter: Dr. Halima-Sa' adia Kassim, UWI St. Augustine, Trinidad and Tobago

Prior Learning Assessment at The University of the West Indies Open Campus

Presenters: Dr. Janetha Long and Dr. Lara Woodall, UWI Open Campus, Barbados

First Year Experience of University Students

Presenter: Miss Levene Griffiths, UWI Mona, Jamaica

10:00 - 10:30 am – Refreshment Break
11:45 - 1:00 pm – Lunch

Saturday July 12, 2014 / Room: LT3 / Time: 1:15 – 2:15 pm

A Specific Look at Cipriani College of Labour's Continued Journey Toward Institution Excellence

Presenters: Mr. Brian-Anthony David and Ms. Loriella Mieres, Cipriani College of Labour and Co-operative Studies – CCLCS

Publication Preferences and Policy in Caribbean Higher Education

Presenters: Mr. Renaldo Belfon, Mr. Mark Wuddivira and Mr. Shamin Renwick, UWI St. Augustine Campus, Trinidad and Tobago

The Role of Higher Education in Advancing Competitiveness: Towards a Best Practices Approach

Presenters: Ms. Indera Sagewan-Alli and Ms. Atiba X. Johnson, UWI St. Augustine, Trinidad and Tobago

Creating Sound Work Integrated Education Programmes that are Responsive to Stakeholders' Needs

Presenters: Ms. La-Cresha Gordon-Brydson, and Mr. Oneil Josephs, University of Technology, Jamaica

Saturday July 12, 2014 / Room: LT1 / Time: 3:00 pm

CLOSING REMARKS

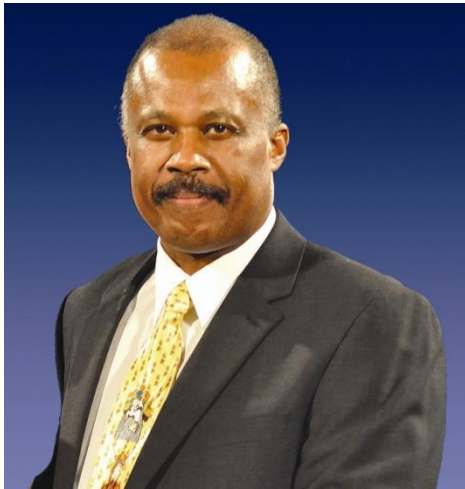
BANQUET

ACCRA Beach Hotel

Saturday July 12, 2014, 7:00 – 9:30 pm

BIOGRAPHICAL INFORMATION

Professor Sir Hilary Beckles



Professor Sir Hilary is Principal and Pro-Vice Chancellor of The University of the West Indies, Cave Hill Campus, Barbados. He is a distinguished University administrator, economic historian and specialist in higher education and development thinking and practice; and an internationally reputed historian. He is Vice President of the International Task Force for the UNESCO Slave Route Project; a consultant for the UNESCO Cities for Peace Global Programme; an advisor to the UN World Culture Report; and member of Secretary-General of the United Nations, Ban Ki-Moon, Science Advisory Board on sustainable development.

Sir Hilary received his higher education in the United Kingdom and graduated with a BA (Hons) degree in Economic and Social History from Hull University in 1976 and a PhD from the same university in 1980. He has received numerous awards including Honorary Doctor of Letters from Brock University, the University of Glasgow, University of Hull, and the Kwame Nkrumah University of Science and Technology, Ghana, in recognition of his major contribution to academic research into transatlantic slavery, popular culture, and sport. He is an editor of the UNESCO General History of Africa series.

He has lectured extensively in Europe, Africa, Asia and the Americas and has published more than ten academic books including *Britain's Black Debt: Reparations for Slavery in the Caribbean (2013)*; *Centering Woman: Gender Discourses in Caribbean Slave Society (1999)*; *White Servitude and Black Slavery in Barbados 1627-1715 (1990)*; *The History of Barbados (1990)*; *Natural Rebels: A History of Enslaved Black Women in the Caribbean (1989)*; *The Development of West Indies Cricket: Volume One, The Age of Nationalism; and Volume Two, The Age of Globalisation, (1999)*; *A Nation Imagined: The First West Indies Test Team: The 1928 Tour (2003)*. He is Chairman of the Caribbean Community [CARICOM] Commission on Reparation and Social Justice.

Sir Hilary is founder and Director of the CLR James Centre for Cricket Research at Cave Hill Campus, and a former member of the West Indies Cricket Board (WICB). He is founder and inaugural Chairman of the High Performance Cricket Academy of the WICB. He is also Vice President of the Commonwealth Sports Ministers advisory body on Sport and Development.

Professor Vivienne Roberts



Professor Vivienne Roberts received her higher education both at the University of the West Indies and in the USA. She has been involved in education and educational leadership for several years both in Jamaica and Barbados, at both College and University levels. She was a Fulbright Fellow in 1983

UWI has benefited from her expertise as Programme Coordinator of a Caribbean Leadership USAID training project, Senior Programme Officer, Tertiary Level Institutions (TLI) Unit and currently as Deputy Principal of the UWI Open Campus.

Her experience spans teaching, administration and supervision of graduate students at UWI and in the UK and her public service includes chairmanship and membership of several Boards. The numerous journal articles she has written cover a range of tertiary educational issues in the Commonwealth Caribbean.

Her published contributions also extend to several monographs and reports to regional and international agencies as well as a book on Tertiary Education in the Caribbean.

Over the years, her mantra has been “Obstacles are what you see when you take your eyes off the goal.”

Dr. Thomas Edward



Dr. Thomas Edward is currently a lecturer of Computer Science at the Cave Hill Campus of the University of the West Indies. He holds a BSc in Mathematics and Physics and a PhD in Computer Science.

Dr. Edward has been a teacher for all his working life and started at the secondary school level where he taught Mathematics and Physics to the students of Form 1 to Form 6 for more than 12 years. He now lectures in Computer Science, an association which he has had with the Cave Hill Campus for more than 10 years.

Dr. Edward is excited by the use of technology in education and has noticed the rapid changes in technology especially over the past 10 years. He would like to see broad spectrum research to guide best practices for the use of technology at all levels of education, both formal and informal. He however notes that, as with everything, there are caveats.

Mr. Clint Hurley



Clint Hurley, Manager, Network Services at UWI, Cave Hill. Mr. Hurley has worked in the Information and Communications Technology (ICT) field for over fifteen (15) years, mostly in Barbados but also briefly in the UK. Mr. Hurley has held technical, sales and management positions throughout his career and across a broad spectrum of industries including banking, retail, broadcast media and education.

Mr. Hurley's first degree is a BSc. Electrical and Computer Engineering from UWI, St. Augustine in Trinidad. He also holds an MBA (Strategic IT Management and E-Business) from CASS Business School, City University in London. Mr. Hurley has also achieved a number of industry certifications in Project Management: PRINCE2 Practitioner, IT Service Management: ITIL Expert and Information Security Management: Certified Information Security Manager (CISM). These have assisted in his work and overall career. Outside of his IT interests he is a football enthusiast, scuba diver and soca junkie.

Mr. Deon Olton



Mr. Deon Olton, is a UWI graduate and Certified IT Security practitioner. Mr. Olton's experience in telecoms, ICT and Cyber Security has allowed him to perform roles in Business Process Re-engineering, IT Risk Assessment, Security Awareness Training and long-term strategic IT planning. In his outstanding career has made a noteworthy contribution to ICT and Cyber Security while working for local, regional and international companies such as LIME, FLOW and Barbados Shipping and Trading (now Neal and Massy) to name a few.

With this depth of experience and passion he has been guest speaker on the topic of cyber security all across the region. Additionally Mr. Olton has dedicated time to speak to children, parents and guardians on how to be safe while online. He has founded Enterprise Solutions which is a regional Telecoms Cost Management consulting company which helps organisations reduce their telecoms expenditure. As co-Founder and CTO, of the Caribbean Cyber Security Center, he is responsible for developing proactive plans to address the growing Cyber Security threats to the Caribbean region's economies.

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